SEP 17 2007

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Attorney Docket No. 5670-29

DFW

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: David J. Lineman

Examiner: Adam S. Weintrop

Application No.: 10/696,098

Group Art Unit: 2145

Filed: October 29, 2003

Confirmation No. 6619

For:

METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR MULTI-

PROTOCOL SELF-SERVICE APPLICATION ACCESS

Date: September 13, 2007

Mail Stop Amendment Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

AMENDMENT

Sir:

Applicants provide the present Amendment to address the issues raised in the Office Action mailed June 21, 2007 ("the Office Action").

If any extension of time for the accompanying response or submission is required, Applicants request that this be considered a petition therefor. The Commissioner is hereby authorized to charge any additional fee, which may be required, or credit any refund, to Deposit Account No. 50-0220.

Amendments to the claims are reflected in the listing of the claims, which begins on page 2 of this paper.

Remarks begin on page 8 of this paper.

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